

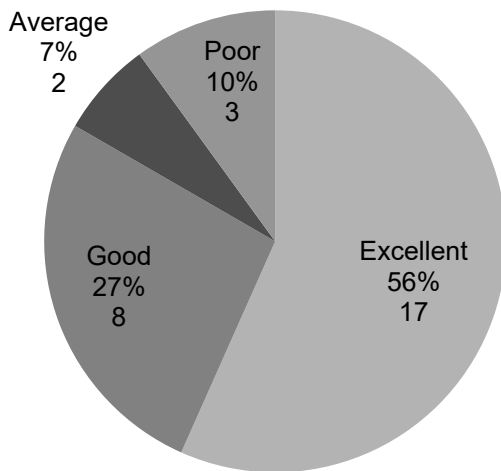
**Customer satisfaction (Apr - Jun 2015)**

Responses to the question "Overall, how would you rate the service you received from Avon Pension Fund?"

**Active members**

Number retiring	183
Questionnaires received	30
Response rate	16%

**Active members**



**Deferred members**

Number retiring	147
Questionnaires received	19
Response rate	13%

**Deferred members**

